



2013 ANNUAL REPORT

Northern Arizona Intergovernmental Public Transportation Authority

What is NAIPTA?

The Northern Arizona Intergovernmental Public Transportation Authority (NAIPTA) is the agency in northern Arizona which operates transit services in the Flagstaff area.



Fixed route bus service on six routes.



High frequency service between NAU campus, downtown Flagstaff and Woodlands Village.

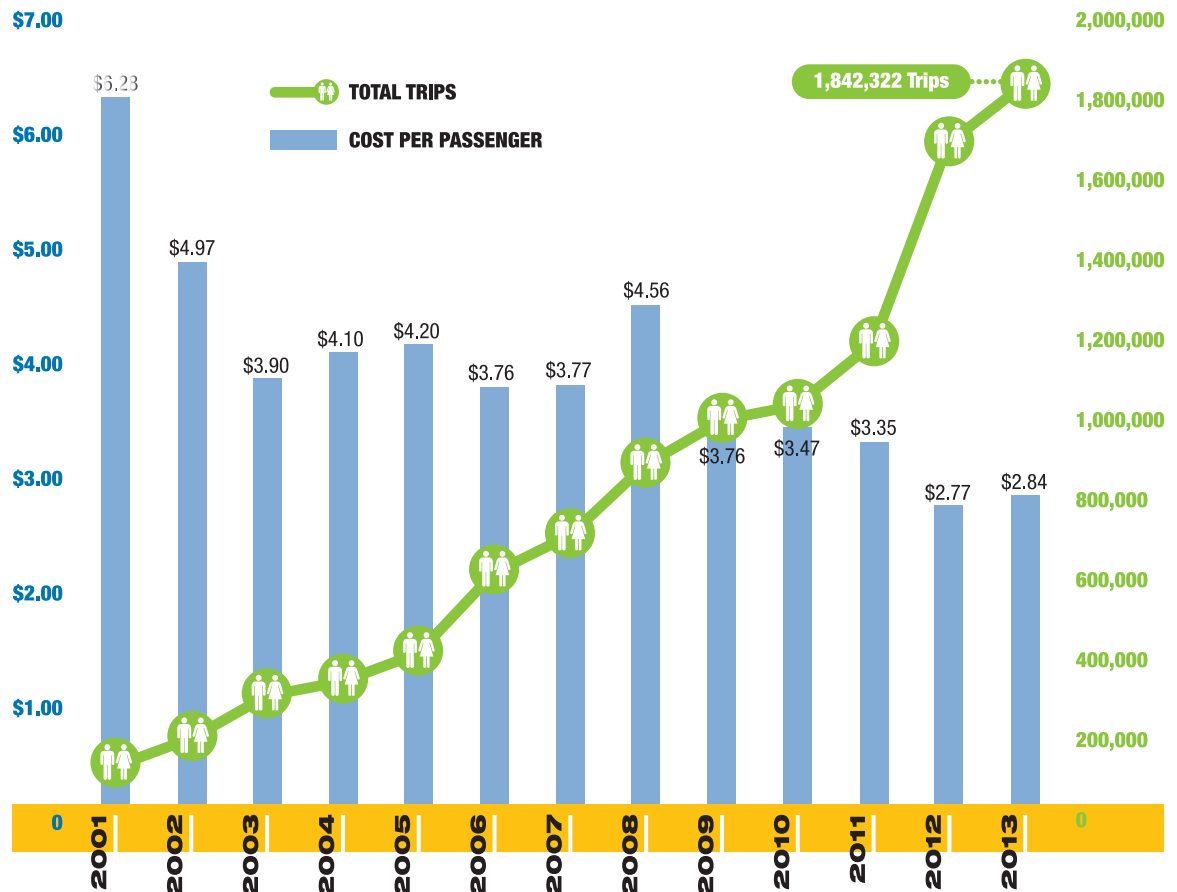


Paratransit service and taxi voucher programs for 265 ADA certified participants.

NAIPTA also coordinates services with Campus Shuttle Service at Northern Arizona University.



Mountain Line – 13 Years and Growing Strong



Fiscal Year 2013 Highlights

- Mountain Line ridership reached 1.8 million, a 5 percent increase that resulted in a record high passengers per hour of 32.
- Mountain Lift ridership continued to decline as rides were successfully transferred to less costly options like the fixed route service (Line) through travel training and taxi vouchers (34 percent increase in usage).
- The NAIPTA Board of Directors adopted the “The Flagstaff Regional Five-Year and Long Range Transit Plan” to guide future transit planning efforts.
- Developed a student semester pass sales program, which increased student pass sales by 87 percent in the first semester.
- NAIPTA's commitment to safety resulted in a 58 percent decrease in accidents on Mountain Line from FY2012.

Getting you where you want to go

Northern Arizona Intergovernmental Public Transportation Authority

Flagstaff: 3773 N. Kaspar Drive • Flagstaff, AZ 86004 • 928.679.8900 • FAX 928.779.6868 • www.naipta.az.gov



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Mountain Line, Mountain Link and Mountain Lift Passenger Facilities

- 20 buses (17 hybrid-electric, 3 diesel)
- 8 paratransit vans
- 153 Bus Stops (including 10 shared stops with Northern Arizona University)
- 76 Bus Shelters (including 10 shared shelters with NAU)
- 2 Transit Centers (Downtown Flagstaff and Flagstaff Mall)
- Main Office and 9-off-site pass sales locations

Transit System of the Year

NAIPTA was recognized by the American Public Transportation Association's (APTA) 2013 Transit System of the Year in the category of providing fewer than four million passenger trips annually. Called the "best of the best" of the public transportation industry, the APTA award winners are "outstanding role models of excellence, leadership, and innovation whose accomplishments have greatly advanced public transportation."



Nominees in this category were evaluated on achievements in effectiveness and efficiency over the last three years. NAIPTA's highlights include:

- Launching the Mountain Link (Route 10) system
- Decreasing accidents per mile on Mountain Line by 64 percent
- Implementing a real time arrival system
- Cutting emissions by almost 90 percent by switching to a primarily hybrid-electric fleet.

Real Time Arrival

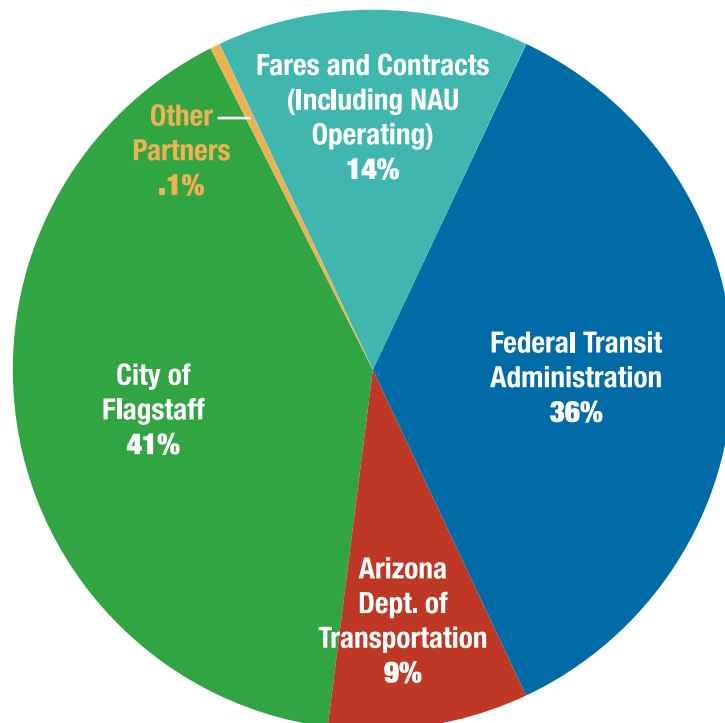
NAIPTA implemented the TransLoc real-time arrival system on all fixed route vehicles, putting the power to track buses in the hands of Mountain Line riders. During 2013, the system received 370,796 visitors and has quickly become the primary way that riders get information about their routes and buses.



TransLoc
Transit Visualization

2013 Revenue Sources:

Total \$11,343,093



NAIPTA Board of Directors

Agency	Name / Title
Coconino Community College	Jami Van Ess / VP for Business and Administrative Services
Coconino County	Art Babbott / County Supervisor
City of Flagstaff	Celia Barotz / City Councilor
City of Flagstaff	Karla Brewster / City Councilor
NAU	Richard Payne / Director of Residence Life

NAIPTA Management

Jeff Meilbeck	Chief Executive Officer/General Manager
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